## <u>Appendix 6.2 Short Practice Guide – Examples of Positive Actions</u> for Adult Safeguarding Plans

## Actions to promote the safety and wellbeing of an adult, and for resolution & recovery from the experience of abuse or neglect.

- Provision of care and support services to promote safety and wellbeing (e.g. homecare, telecare).
- Security measures e.g. door locks and entry devices, personal alarms, telephone or pager, CCTV.
- Flags on agency systems for example markers on Police systems to ensure a priority response
- Education and or guidance to increase a person's ability to protect themselves e.g.
   The Freedom Programme for domestic abuse concerns or information on door-step crimes.
- Support or activities that increase selfesteem and confidence.
- Advocacy services.
- Counselling and therapeutic support.
- Mediation or family group conferencing.
- Domestic abuse support services.
- Restorative justice.
- Circles of support.
- Befriending.
- Blocking nuisance calls or advice from Trading Standards.
- Neighbourhood watch.
- Application for Criminal Injuries Compensation

## Actions to prevent further abuse or neglect by a person or an organisation.

- Reassessing and changing support provision for an adult with care & support needs who poses a risk of harm to other service user/s.
- Carrying out a carers assessment and providing services to decrease risk of harm
- Change of support services provided to an adult to decrease carer stress.
- Increased observation of and appropriate interventions to prevent harmful behaviour by other service users
- Meeting with an individual who poses a risk of harm and negotiating changes to their behaviour.
- Family group conferencing/mediation to consider changes to behaviour that present a risk of harm
- Criminal prosecution.
- Enforcement action by CQC, including cancellation of registration
- Application for a Court Order e.g. restraining contact or an anti-social behaviour order.
- Application to the Court of Protection to change/remove a Lasting Power of Attorney
- Application to the Department of Work and Pensions to change / cancel appointeeship.
- Civil Law remedies e.g. suing for damages
- Prosecution by Trading Standards

- Appointeeship.
- Application to the Court of Protection for single decision or court appointed deputy
- Application to the High Court under inherent jurisdiction
- Domestic abuse prevention orders, forced marriage prevention orders.
- Civil injunctions.
- Guardianship order under the Mental Health Act e.g. to require residence or require access be given
- Support through the Criminal Justice system;
   Independent Domestic Violence Advocate
   (IDVA), ISVA, Intermediary Service.
- Support to recover from crime and for advice on the criminal justice system- Victim Support.
- Support to make visual evidence for later use if decide to make criminal complaint-Visual Evidence for Victims.

- Referral to the relevant registration body (e.g. Nursing and Midwifery Council, Social Work England, General Medical Council)
- Training needs assessment, supervision (of employee/volunteer) or disciplinary action following an internal investigation
- Organisational review (e.g. of staffing levels, policies/procedures, working practices, or culture).
- Referral to Disclosure and Barring Service.